

Social Media Cheat Sheet

www.dmm.net.nz



Facebook

"builds technologies that give people the power to connect with friends and family, find communities and grow businesses."

- 2.9 billion monthly users
- 72.8% between 18 44 y/o
- 98.3% use it on mobile devices



Twitter

"We serve the public conversation. Follow your Join the conversation."

- 350 million monthly users
- 75% between 18 29 y/o
- 26% between 30 49 y/o
- Multiplicity: Twitter lets a business promote its brand in various forms

Effective advert targeting & wide

itors all in one place

form for most businesses

Includes most features of its compet-

Most effective social media ad plat-

2/3 of users visit local business page

Great reach

weekly

Pros

Scheduling & link shortening

Cons

- Highly saturated with brands and advertisers
- Algorithms change often
- costs can increase
- Not SEO friendly
- Organic reach of ads has decreased

Posting Rhythm

Best time to post is:

- 9am 1pm on Tuesdays, Wednesdays & Fridays
- Monday between 9am 12pm
- Because of high competition on FB - consider off peak times!



interests. Hear what people are talking about.

- Relatively expensive compared to other social media ad costs
- Difficult to derive the correct ROI
- Business can come across as a spammer - be considerate of your content & frequency

Best time to post is:

- Wednesday 9am 3pm
- Tuesday & Thursday 9am & 11am
- Don't post on weekends
- Twitter comes down to experimenting



Instagram

"A simple, fun & creative way to capture, edit & share photos, videos & messages. Connecting with the people and things you love."

- 1 billion monthly users
- 71% under 35 y/o
- Ø 53 min per day / 7 hrs a week
- Carousel posts score the highest engagement rate (1.94%) followed by images (1.74%) and video posts (1.45%).
- 500+ million people use stories daily
- Ads Drive Traffic to Website, Increase visibility & brand awareness
- Various options for ads
- Fierce competition and a lot of content floating around
- Links are less effective than FB links
- Limited audience
- Ad features less advanced

Best time to post is:

- Tuesday between 11am -2pm
- Monday Friday from 11am to 12pm
- Test weekends if you can schedule posts



"Manage your professional identity. Build and engage with your professional network. Access knowledge, insights and opportunities."

- 250 million monthly users
- 33% between 30 49 y/o
- 24% between 50 64 y/o
- Makes up more than 50% of all social traffic to B2B websites & blogs
- 92% of B2B marketers include platform in their digital marketing mix
- 80% of B2B leads come from here
- Diverse ad units
- **Emphasis on messaging**
- Targeting options unmatched by any other platform
- Requires a minimum daily budget
- No custom reporting dashboard
- Lack of true audience customization
- Usability of the interface, eg. no bulk editor

Best time to post is:

- Tuesday Thursday between 9am and 12pm
- Wednesday even till 3pm
- Friday at 10am
- Worst day: Sunday (don't consider Saturday either)



Pinterest

"Discover recipes, home ideas, style inspiration and other ideas to try. A visual discovery engine"

- 250 million monthly users
- 33% between 30 49 y/o

24% between 50 - 64 y/o

- Number grew by 50% in first half of
- 89% looking for purchase inspiration • More than 25% of time is spend
- shopping 85% bought something based on pins they see from brands
- Users are 3x more likely to click over to a brand's website on Pinterest than any other social media platform
- Very specific audience
- You need very specific images
- It is difficult to fully automate
- scheduling and tracking options More content typically needs to be shared to get noticed

Pinterest for Business only offers basic

Best time to post is:

- Not during normal work hours
- 2am 4am
- 8pm 11pm



Snapchat

"lets you easily talk with friends, view Live Stories from around the world, and explore news in Discover."

- 265 million monthly users
- 90% between 13 24 y/o
- A Brand's chance to be "cool"
- Opt-in platform "content must be entertaining and engaging for users to want to receive it"
- Audience doesn't want advertising they want brand experience
- Data: little to none data driven target-
- Users have very short attention span (user content posts range from 1-10

Best time to post is:

Any day after 10pm



"YouTube's mission is to give everyone a voice and show them the world."

- 2 billion monthly users
- 21.2% between 25 34 y/o
- 17% between 35 44 y/o
- 2nd most popular platform (79% of Internet users have an account)
- 2nd most popular search engine
- 62% of businesses use youtube to post video content

• 90% discover new brands or prod-

- ucts Enjoy ultra-targeted advertising
- content marketing possibilities
- Relatively high competition

seconds

Beware the "skip" - you need to hook

your audience in five seconds or less

Users prefer mobile over desktop

 Lack of control over the content your ads appear with

Best time to post is:

5pm (up until 9pm)

 Best day Sunday (between 8am - 11am or after 5pm)



"Trends start here. On a device or on the web, viewers can watch and discover millions of personalized short videos."

- 1 billion monthly users
- 80% between 16 34 y/o
- Enjoyment & optimism are key
- Users view ads more favorably
- Ads on Tik Tok are considered: inspiring, trend-setting, grabbing attention
- Chance to get creative, reach new markets

Ads play automatically

- Expensive compared to FB and Insta-
- Not suitable for audiences over 30
- Ad censorship is common Short attention span (Young people
- crave micro-entertainment and short bursts of distraction)

Best time to post is:

- Any day around work/school hours
- 6am 10am and 7pm 11pm